

- **opening times:**
 - Monday to Saturday: 06.30 a.m. to 11.30 p.m.
 - Sun- and holidays: 07.00 a.m. to 10.00 p.m.
- **Check-In** from 02.00 p.m.
- **Check-Out** until latest 11.00 a.m.

General information

- Daily cleaning except Sun- and Holidays for day-rates, weekly cleaning for week- and month-rates. For stays over 14 nights a final cleaning of € 50,00 to € 70,00 is obligatory.
- We would like to inform you, that you have to register at the registration office Linz after a stay of over 60 days.
- Please pay directly at the hotel in cash or with credit card (American Express, Visa, MasterCard, DinersClub) or debit card. A deposit of 50% at check in is required.

Cancellation policy:

Rooms with:

Day rate:

- Until 12.00 noon on the day of arrival free of charge
- After that 100% of the first night will be charged

Week rate:

- Until 7 days prior to arrival free of charge
- After that 3 nights will be charged

Month rate:

- until 14 days before arrival free of charge
- until 7 days before arrival the first week will be charged
- from 6 days before arrival and in case of early departure the first 2 weeks will be charged
- early departure under 30 days: the total 30 nights will be charged

- **Possible Damages:** Guest is obligated to care diligent about the hotel/room facilities. Guest is liable for any defect which was caused by him or any person of this surrounding by his knowledge. No-smoking-rule in the whole hotel has to be respected.
- If you breach any rules we charge you as follows:

▪ Extra Cleaning by infringe of no-smoking-ban	€ 40,00
▪ Extra Cleaning for Sofa or kitchen	€ 260,00
▪ Operations of Fire Department	€ 500,00
▪ Operation of IMS – fire protection company	€ 171,00