

TERMS & CONDITIONS

Included in the rate:

- High-speed internet access (WIFI)
- All utilities (electricity, water, air-conditioning, heating, satellite TV channels), except phone calls
- Coffee and tea making facility in room
- 24-hour reception, maintenance service
- Daily or weekly overall cleaning (depending on the length of the stay)
- Buffet breakfast (in case of breakfast included rates and for bookings up to 14 nights)
- Value Added Tax: 5%

Excluded from the rate:

- Buffet breakfast– price: 8 EUR /person /day (instead of 12 EUR) in case of room only and long stay (15 nights and over) bookings
- Parking fee in the secured garage:
Discounted parking fee is only 12 EUR gross /day (instead of 16 EUR)
- City tax (4% of the net room rate per night)

Payment method:

By Credit Card or bank transfer

Booking conditions:

Booking and cancellation policies for short stay (1-14 nights):

- Cancellation policy: Free cancellation or modification is possible until 2 days before arrival (15:00 local time). In case of late cancellation or modification within 2 days, 50% of the total amount of the stay will be charged.
- Guarantee policy: The hotel asks for 50% of the total amount of the stay as guarantee at confirmation. The rest of the stay should be paid at arrival.
- Daily cleaning included in the rate

For bookings for 15 to 30 nights the following conditions apply:

- The hotel asks for a deposit to be transferred or charges the credit card in advance with the total amount of the stay at confirmation. This amount is non-refundable and must be paid within 2 day after confirmation.
- After confirming the reservation cancellation is not possible. In case of cancellation or no-show the hotel charges the total amount of the stay as a cancellation fee.
- Cancellation or decreasing the length of stay will be subject to the total amount charged as penalty fee.
- Weekly cleaning included in the rate

For bookings over 30 nights the following conditions apply:

- The hotel asks for a deposit to be transferred or charges the credit card in advance with the amount of 30 nights' stay at confirmation. This amount is non-refundable and must be paid within 2 days after confirmation.
- The rest of the stay is paid monthly. Invoices are issued for every month in advance and the Partner settles the costs until the 15th day of each month.
- After confirming the reservation cancellation is not possible. In case of cancellation or no-show the hotel charges the amount of 30 days stay as a cancellation fee.
- Cancellation or decreasing the length of stay will be subject to 30 nights' amount charged as penalty fee.
- Weekly cleaning included in the rate

Please be informed that the hotel bill will be prepared in Hungarian Forint calculated at the Hungarian National Bank's (MNB) official daily exchange rate. In case of applicable taxes will be changed by the Hungarian Government, the hotel reserves the right to alternate the applicable taxes accordingly