

- After your binding registration, you will receive a booking confirmation and an invoice (to be paid within 10 days).
- We reserve the right to alter the ticket category after registration in case the requirements for this category are not given. We will get in contact with you then.
- The booking of tickets purchased via a promotion code is binding and cannot be cancelled. There will be no refund.
- All other tickets can be cancelled free of charge until Monday, 19 August 2019. Please note that from Tuesday, 20 August 2019, only 20 % will be refunded. In both cases a handling fee of EUR 25 (plus VAT) will be charged. From Thursday, 24 October 2019, a refund is no longer possible.
- If a registered person cannot attend the event, the registration can be transferred to another person. Please advise the change of name in writing.
- In case of subsequent change of the billing address deviating from the original order, we will charge a processing fee of EUR 40 (plus VAT).
- The event programme may be subject to change.
- The event is documented. With his/her participation the participant entitles the organiser to utilise irrevocably, permanently and for all current and future types of use the pictures and/or sound recordings made during the event by the organiser or by third parties for purposes of advertising or PR. This also includes the internet and social media. As to that, a free of charge and permanent consent to utilise the recordings in all current and future media, temporarily and spatially unlimited, is given; especially in terms of the recordings' creation, duplication, broadcasting as well as the utilisation of audiovisual media.
- If participants want to be blurred (pixelated), they have to inform the organiser two weeks prior to the event in written form. A change of printed materials cannot be claimed after release for printing.

(Last accessed: 08 April 2019)